POSITION DESCRIPTION 1. Agency PDCN 80435000 D1547000									
2. Reason for Submission	3. Service	4. Empl Of	fice Location	5. Duty	7 Stati	on		cert #	
Reestablishment Other Explanation (Show Positions Replaced)	7. Fair Labor s	Applicable	Exec	8. Financial Statements Required 9. Subject to IA Exec Pers Financial Disclosure Action Employment & Financial Interests Yes 11. Position is 12. Sensitivity					
	Competitive Supervisory Excepted (32 USC 709) Managerial SES (Gen) Neither			isory	 Non-Sensitive Noncritical Sens Critical Sens 			14. Agency Use	
	SES (CR)				Special Sens		DUAL STATUS		
15. Classified/Graded by □ a. US Office of Pers Mgt □	b. Dept, Agency	or Establish	ment 🗌 c. S	econd Level Rev	riew 🛛	d. First	Level Rev	view	
Official Ti	itle of Position		Pay Plan	Occupational	Code	Grade	Initials	Date	
Human Resources Assi	stant (Military	r)	GS	203		07	RMP	25 Mar 02	
16. Organizational Title (If differ	ent from official ti	tle)	17. Name of	Employee (optio	onal)				
18. Dept/Agency/Establishment - National Guard Bureau			c. Third Subdivision -						
a. First Subdivision - State Adjutant General			d. Fourth Subdivision -						
b. Second Subdivision - AN	G State Headqua	arters	e. Fifth Subdivision -						
19. Employee Review. This is an acc duties and responsibilities of my p	-	the major	Employee	Signature /Date	e (optio	nal)			
organizational relationships, and t certification is made with the know public funds. False or misleading s a. Typed Name and Title of Immediate Sypen Signature	ledge that this info tatements may consti	rmation is to b	be used for sta s of such statu	atutory purposes ates or their in and Title of Highe	s relate mplement	d to appoin ing regula	ntment and p tions.	ayment of	
21. Classification/Job Gra	ading Certifica	tion: T	22. Stand	ards Used in	Classi	ifying/Gr	ading Posi	tion	
certify this position has as required by Title 5 US USOPM published standards standards apply directly, most applicable standards	been classifie C, in conforman or, if no pub consistently w	ed/graded nce with lished	Resources	JFS for Ass s ent Group,				iuman	
Typed Name and Title of Officia ROGER M. PARRISH Personnel Manageme		-		For Employees.					
Signature //Signed//	Da	- ^{ate} 5 Mar 02	the agency o	on of the posit or OPM. Informat rom the personne	tion on	classifica		cted by ding appeals is	
23. Position Review Initials	Date Initials	Date	Initials	Date Initi	als	Date	Initials	Date	
a. Employee (Opt)									
b. Supervisor									
c. Classifier									

24. Remarks:

Released from NGB-HR-Classification Activity, CRA 02-1005, Dtd 27 Mar 02.

25. Description of Major Duties and Responsibilities (SEE ATTACHED)

NEN 7540-00-634-4265 Previous Edition Usable 5008-106 Optional Form 8 US Office of Personnel Management (USOPM), FEM CHAPTER 295 [Equivalent]

25.

DUTIES:

The purpose of this position is to perform clerical and technical work supporting military personnel programs, operations, and functions in the State Air National Guard (ANG) Headquarters. Assignments involve final decisions and recommendations that are of major significance to affected military personnel and their dependents.

--Performs clerical and technical work assignments involving difficult and challenging problems and involve results, decisions, and recommendations which significantly affect the military career of individuals. Reviews forms, documentation, and other related information submitted by service members. Interviews personnel to obtain data needed to complete actions, or obtains data from previously completed files and records. Constructs and/or reviews initial service records. Ensures that service records are complete and conform to applicable regulations. Recognizes and initiates action to clarify questions or to resolve conflicts or gaps in the record. Researches and/or provides factual information regarding directly applicable rules, regulations, procedures, and requirements to provide explanations of actions taken or recommended.

--Maintains/reviews service records for accuracy. Establishes, maintains, and reviews all required forms, records, and files pertaining to assigned work. Makes additions, revisions, or deletions to records or files to keep them current, and identifies such required changes when reviewing records prepared by others, ensuring their accuracy in accordance with regulations, policies, and procedures. Interviews personnel to obtain additional information as needed to complete records and/or to correct discrepancies. Researches and/or provides factual information regarding directly applicable rules, regulations, procedures, and requirements to provide explanations of actions taken or recommended.

--As a procedural authority, reviews and analyzes records and reports on a variety of cases, including special action cases such as fraudulent enlistments, assignment or schools with special requirements, removal from active or inactive status, conviction by civil authority, selective retention, and awards and Performs complete review of records and other case decorations. documentation to ensure their procedural correctness and to ensure documentation is sufficient. May serve as final reviewer prior to review and decision by a board or action officer, or others on assigned cases. Ensures all levels of legal, medical, and administrative review have been completed. Summarizes salient facts and issues. Analyzes case information, outlines options, and recommends appropriate action. Researches and provides explanations and interpretations of rules, regulations, procedures, and requirements pertaining to actions taken or recommended. May interview personnel to obtain data needed to complete actions. Identifies gaps or

inconsistencies in the record and initiates action to obtain needed data. Insures records are complete and accurate. Approves routine actions. Performs extensive research and obtains all necessary relevant information regarding complex cases and issues. Forwards cases to the appropriate action officer for Recognizes limited, well-defined and approved final review and decision. alternatives for meeting criteria or justifying exceptions. Researches and provides explanations and interpretations of rules, regulations, procedures, and requirements pertaining to actions taken or recommended. Enters data in Retrieves data from various information automated systems, as needed. sources, both manual and electronic, for use in answering questions, responding to correspondence, or preparing reports or briefings. Drafts or prepares related correspondence for appropriate signature. May collect and assemble documents for inclusion in records for board actions. Ensures completeness and proper forwarding of records to board. Provides advice and guidance to other personnel on actions in areas of expertise. Provides advice, instructions, interpretations, as needed to lower echelons.

--Provides clerical support to ensure efficient office operations. Performs a variety of functions as needed by the office staff. Receives and answers routine telephone inquiries or refers to appropriate staff. Uses judgment to answer recurring questions and resolve clerical and administrative problems. Receives and refers visitors. Distributes mail and messages, recording the receipt, suspense, and completion dates as appropriate. Establishes controls and suspense dates and follows up on suspense dates to ensure required actions and responses are made within deadlines. Performs a wide variety of duties such as record keeping, updating manuals on policy and directives, and preparing reports and information in support of the organization's program.

--Maintains and administers multiple support budgets for the State Headquarters. Maintains all files and records. Receives, inputs, monitors, and records all expenditures. Receives, obligates and disperses funds for accounts. Reconciles and audits accounts. Prepares and submits required reports. Resolves problems, issues, and conflicts within the budgets. Sets up controls to monitor expenses during the year and recommends budget adjustments.

--Processes orders to include preparation, publication, distribution and tracking of civilian and military travel orders; annual training, special training, and other orders, to include special authorizations. Reconciles the orders process with the workday accounting program to ensure validation of orders requirements to include workday management. All transactions are tracked and recorded for reconciliation and audit. Prepares and submits required budget reports.

--Controls access to the Assistant AG, Chief of Staff, and the Support Services Officer. Maintains their calendar and schedule of appointments. Makes necessary arrangements for conferences, meetings, and travel. Receives visitors and telephone calls for the Assistant AG, Chief of Staff, and the Support Services Officer.

--Reviews incoming correspondence, publications, regulations, and directives, which may affect the supervisor, or programs within the supervisor's purview. Determines distribution and routing of incoming correspondence. Prepares and reviews outgoing correspondence for proper format, policy, and procedural adherence. Maintains office files of correspondence, directives, regulations, and other information.

--Performs other duties as assigned.

Factor 1 – Knowledge Required by the Position 1-4 550 pts

Thorough knowledge of the overall requirements, objectives, practices, and peculiarities of the assigned program area sufficient to advise commanders, lower grade personnel, or lower echelons on assigned cases.

Knowledge of military personnel policies, precedents, regulations, and procedures and ability to interpret and apply them to complex cases.

Ability to compile information and prepare reports by retrieving and formatting information available from various sources.

Ability to communicate orally and in writing and to deal cooperatively with others to obtain needed information, to complete required case processing, and to explain decisions or recommendations to interested parties.

Ability to review and maintain military records.

Ability to plan, organize work, meet deadlines, gather, analyze and summarize facts, and develop and present findings.

Knowledge of military recruitment and promotion programs.

Ability to research, select, interpret, and apply rules, regulations, and procedures.

Knowledge of the automated system(s) supporting military personnel programs. Ability to troubleshoot software and hardware problems, and retrieve data for studies, projects, and reports.

Ability to use office automation tools and techniques to support office operations.

Knowledge of the organizational and functional responsibilities and operations of the organization.

Knowledge of general office administrative and clerical procedures and ability to perform filing, receptionist, and other general clerical and office support functions.

Knowledge of military organizational structures, protocol, and similar matters.

Basic knowledge of arithmetic sufficient to perform computations pertaining to service record entries (leave, years of service, etc.)

Factor 2 – Supervisory Controls

Independently plans and carries out work assignments. Makes commitments to provide services and meet time requirements. Provides authoritative recommendations or decisions regarding interpretation or application of regulations and precedents in the area of assignment. Review of completed actions focuses on its precedent setting or policy implications. Incumbent's rationale for recommendations on cases are reviewed for completeness, thoroughness, and soundness of judgment.

Factor 3 – Guidelines

Guidelines present criteria concepts, examples, or precedents having general application but are not specifically applicable to the situation. Utilizes judgment in interpreting and adapting guidelines, such as agency policies, regulations, and precedents for application to specific cases or problems; analyzes the results of the adaptation and recommends changes to existing procedural guides and policies.

Factor 4 – Complexity

Assignments consist of evaluations and analyses involving final decisions in matters of major career or service significance. They typically involve such complicating aspects as various types and sources of information, incomplete or conflicting data, or actions or steps that are not completely standardized or prescribed. The incumbent identifies the scope or nature of the problem, situation or evaluation, and determines the need for and obtains additional information. Work involves intensive fact-gathering, analysis, and coordination of information and ideas related to the nature of the assignment.

Factor 5 – Scope and Effect

Serves as an advisor in the assigned military personnel program or specialty area(s). Work affects the adequacy, reliability, quality, and timeliness of further processes, such as promotion consideration, the receipt of benefits to which the service member is entitled, and awards and decorations.

5

3-3 275 pts

4-3 150 pts

5-3 150 pts

2-3 275 pts

Factor 6 – Personal Contacts & Factor 7 - Purpose of Contacts

2b 75 pts

Regularly meets with agency employees from outside the immediate organization. In meetings with former service members, dependents or members of the general public, the role and authority of one or more of the parties needs to be clarified for effective communications to occur.

Contacts are to provide, receive, or develop information to identify and clarify problems or issues; discuss significant findings; plan or coordinate work efforts; or resolve operating problems with cooperative personnel.

Factor 8 – Physical Demands

8-1 5 pts

The work is mostly sedentary. No special physical demands are involved. There may be some walking, standing, bending, or carrying of light items.

Factor 9 – Work Environment

9-1 5 pts

The employee works in an adequately lighted and ventilated office environment. Observes normal safety precautions.

<u>ADDENDUM TO PD# D1547000</u> <u>Human Resources Assistant (Military), GS-0203-07</u>

OTHER SIGNIFICANT FACTS:

Incumbent may be required to prepare for and support the mission through the accomplishment of duties pertaining to military training, military readiness, force protection and other mission related assignments including, but not limited to, training of traditional Guard members, CWDE/NBC training, exercise participation (ORE/ORI/UCI/MEI/OCI/IG, etc.), mobility exercise participation, FSTA/ATSO exercise participation, SABC training, LOAC training, weapons qualification training, participation in military formations, and medical mobility processing within the guidelines of NGB/ARNG/ANG/State/TAG rules, regulations and laws. These tasks have no impact on the classification of this position and should NOT be addressed in any technician's performance standards.

EVALUATION STATEMENT

A. <u>Title, Occupational Series, and Grade:</u> Human Resources Assistant (Military), GS-0203-07

B. <u>Reference:</u> US OPM JFS for Assistance Work in the Human Resources Management Group, GS-0200, Dated Dec 2000.

C. <u>Background Information</u>: This position is located in the Air National Guard State Headquarters. It is designated to provide clerical and technical support to military personnel programs, operations, and functions. It replaces F9584000, Military Personnel Technician, GS-0204-06 in ANG State Headquarters. It was developed to recognize current requirements of the position and due to release of the OPM JFS for Assistance Work in the Human Resources Management Group, GS-0200.

D. <u>Series, Title, and Grade Determination:</u>

1. <u>Series</u>: The cited series includes positions performing clerical or technical military personnel work when such work requires a substantial knowledge of the characteristics, requirements, and procedures of military personnel programs and operations, as well as the applicable legislative, regulatory, policy, and procedural requirements.

2. <u>Title:</u> The new JFS for the Assistance Work in the Human Resources Management Group specifies that the title for this occupation is Human Resources Assistant. It also provides for addition of a parenthetical title for various specialty areas. One of those parenthetical titles is Military for work that involves support of military HR programs and functions. This position is therefore appropriately titled Human Resources Assistant (Military).

3. <u>Grade:</u> This position was graded according to Factor Evaluation System criteria in the GS-0200 Assistance Work in the Human Resources Management Group. Based on the attached FES evaluation, this position is properly graded at the GS-07 level.

E. <u>Conclusion</u>: This position is classified as Human Resources Assistant (Military), GS-0203-07.

FACTOR EVALUATION SYSTEM POSITION EVALUATION STATEMENT

FACTOR	LEVEL	POINTS	REMARKS
1. KNOWLEDGE REQUIRED	1-4	550	
2. SUPERVISORY CONTROLS	2-3	275	
3. GUIDELINES	3-3	275	
4. COMPLEXITY	4-3	150	
5. SCOPE AND EFFECT	5-3	150	
6. PERSONAL CONTACTS and 7. PURPOSE OF CONTACTS	2b	75	
8. PHYSICAL DEMANDS	8-1	5	
9. WORK ENVIRONMENT	9-1	5	
TOTAL POINTS ASSIGNED:		1485	GRADE: GS-07

FINAL CLASSIFICATION: Human Resources Assistant (Military), GS-203-07.

CLASSIFIER: Roger M. Parrish NGB-HR-CA

DATE: 25 Mar 02